

	<b>Palmetto GBA Jurisdiction M 2021 Medicare Home Health Workshop Series</b>			
<b>OBJECTIVES</b>	<b>CONTENT (Topics)</b>	<b>TIME FRAME</b>	<b>PRESENTER</b>	<b>METHOD</b>
List learner's objectives in behavioral terms. After attending this session, the attendee will be able to:	Provide an outline of the content for each objective. It must be more than a restatement of the objective.	State the time frame for each objective.	List the faculty for each objective.	Describe the teaching methods, strategies, materials & resources for each objective.
1. The learner will be able to identify elements of effective therapy documentation	a. Define therapy documentation requirements b. Discuss international Classification of Functioning, Disability and Health	30 minutes	Charles Canaan	Lecture PowerPoint Scenarios
2. The learner will be familiar with Home health utilization trends	a. Discuss utilization by discipline b. Discuss average number of episodes c. Discuss Home health length of stay	20 minutes	Charles Canaan	Lecture PowerPoint Analysis of data Scenarios
3. The learner will be able to verbalize top improper payment errors and action to prevent these errors	a. Discuss medical review denials b. Discuss CERT errors c. Discuss OIG findings	30 minutes	Charles Canaan	Lecture PowerPoint Scenarios
4. The learner will be able to identify and discuss Medicare program changes	a. Review Choice Demonstration (RCD) updates — five states are impacted: Ohio, Texas, North Carolina, Illinois and Florida b. Review Changes in the CY 2021 Home Health Final Rule	30 minutes	Cara Mia Wilkins, Elizabeth Brogdon and Dan George	Lecture PowerPoint Discussion
5. The learner will be able to recognize and discuss data-driven topics related to provider billing requirements	a. Back to the Basics: Knowing how to resolve the top five Claim Submission Errors (CSEs) b. Discuss Request for Anticipated Payment (RAP) c. Review Home Health Updates to include Medical Review, Appeals, COVID-19 and more	20 minutes	Dan George	Lecture PowerPoint Discussion

	d. Comprehensive Error Rate Testing (CERT)			
6. The learner will be able to identify and explain the advantages of the eServices online provider portal	a. Discuss valuable features that are available in eServices b. Explain benefits of eServices application c. Review the functions that are available in eServices	20 minutes	Dan George	Lecture PowerPoint Discussion
7. The learner will be able to identify and review provider resources on Palmetto GBA's website	a. Review and discuss various resources available for providers	20 minutes	Dan George	Lecture PowerPoint Discussion